



14 September 2020

Dear VIPS Parents,

Please be informed that, due to COVID-19 measures, our Chromebook supplier is experiencing some shipping delays and has informed us accordingly below. We apologise for this inconvenience. Should you have any questions or need further with your child(ren)'s learning journey this academic year, kindly contact us and we will do our best to help.

Dear Virginia International Private School,

We really appreciate and thankful for choosing iCloud Solutions as Chromebooks and G suite for Education partners for your prestigious educational institution. We always make it a paramount task for our team to assist and contribute all our resources to make this project a success.

However as of the COVID19 surge, the global supply chain has affected all the industries production, a shortage of few components (specially keyboards and processors) has delayed the manufacturing process. This shortage is still prevailing for the Chromebooks that are manufacturing in China and Taiwan. However to go for the fast delivery option we opted for a USA stock and routed your order to USA stock.

As per Lenovo/ distributor confirmation Chromebooks for your school are arriving on 28-30th September. We are trying our best to transport the goods after keyboard laser work to your school as soon as possible.

Please note that we understand the importance of Chromebooks availability to the students and I will keep you posted on the further developments.

Please accept our apologies once again.

Hence, our Chromebooks are scheduled to arrive at the end of the month and to be distributed to our students as soon as possible, thereafter.

Should you have any questions or need further with your child(ren)'s learning journey this academic year, kindly contact us and we will do our best to help.

Thank you for your patience, understanding, and partnership.
VIPS Administration